



Maine Department of Health and Human Services

MECMS Update 60

April 24, 2006

Billing News & Tips

Provider Relations staff are given new assignments by county

The Department of Health and Human Services has announced several changes in our staff of Provider Relations Specialists.

The new assignments have been made by county, rather than by specific policy categories.

To contact the Provider Relations Specialist for your area, please call 1-800-321-5557 or 207-624-7539 option 8, and ask for your Provider Relations Specialist.

The new assignments by county are:

Aroostook, Washington, and Out-of-Country: JoAnn Samon

Cumberland: Donna Esterline-Johnson

Hancock and Penobscot: Linda Leet

Piscataquis, York, and assisting with Cumberland: Dawn Sevigny

Kennebec, Lincoln, Somerset, and Waldo: Kathy Wadley

Androscoggin, Franklin, Knox, Oxford, and Sagadahoc: currently vacant

Out-of-State, including providers within the 15-mile radius of the Maine border:

Erin Gilpatrick

Once the vacancies are filled, we'll announce the Provider Relations Specialist and their assignment.

In the meantime, if your county is vacant, Billing and Information will transfer your call to the appropriate Provider Relations Specialist assigned until the vacancies are filled.

OMS offices closed on Friday, May 5

Please make note that the offices in the Office of MaineCare Services (OMS) in the Department of Health and Human Services will be closed on Friday, May 5, 2006, for all-day planning and progress meetings. The automated system will be available by calling 1-800-321-5557 option 2. You can also choose option 9 for billing questions. Additionally, you can access information through the OMS website at <http://www.maine.gov/dhhs/bms/>.

All OMS offices will reopen as usual on Monday morning, May 8.

CMS has this tip for applying for your National Provider ID number

When applying for your National Provider ID number, the Centers for Medicare and Medicaid Services (CMS) urges you to include your legacy identifiers, not only for Medicare, but for all payors.

If you report a Medicaid number, include the associated State name. This information is critical for payors in the development of crosswalks that will aid in the transition to the NPI.

WEDI's NPI 101 audiocast will be re-broadcast on April 27th

This audiocast presentation is scheduled for Thursday, April 27th. Please visit http://www.wedi.org/npioi/public/articles/dis_vjewArticle.cfm?ID=476 for more information, including scheduled times.

Please note that there is a charge for viewing this broadcast.

Revised EFI materials available online

The *EFI Summary*, *User Manual*, and *Technical Companion Guide* have all been revised. Please visit http://www.cms.hhs.gov/NationalProvIdentStand/07_efi.asp to view and download these revised materials.

Watch for acknowledgement of your electronic claims

If you file your claims electronically directly to us (without the use of a clearinghouse or a billing agency), then you should receive a transmission acknowledgement within the hour of your submission.

If you do not receive the acknowledgement, contact Jennifer Dupont at 287-4526 to see if we received the file.

If you file electronic claims using a clearinghouse or a billing agency, then the clearinghouse or billing agency will receive the acknowledgement for that submission. In this case, you should check with your billing agency for confirmation. ■

Contact Us

Call: 1-800-321-5557
TTY: 1-800-423-4331
Augusta area: 207-624-7539

On the web: www.maine.gov/dhhs/bms

Write:

MaineCare Billing and Information Unit
Office of MaineCare Services
11 State House Station
Augusta, ME 04333-0011

Our listserv:

Sign up for a convenient, fast way to get the news you need about billing procedures and other MaineCare provider information:
<http://mailman.informe.org/mailman/listinfo/provider/>

Previous issues of *The MECMS Update*:

http://www.maine.gov/bms/innerthird/mecms_update_for_provider.htm ■